

Daniel A. Jacobson

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"...as for me and my house, we will serve the LORD." Joshua 24:15b

Computer User Support Technician

Seeking a permanent Tier II on site job in a medium-to-large company.

Related Experience

- Active Directory.
- Batch File Scripting.
- CompTIA A+ CE Certified.
- Desktop Support, in person, over the phone and via remote connectivity software.
- Microsoft PC Operating Systems through Windows 11.
- Set up and-or repair computer equipment, users and related devices.
- Support for company employee computer users.
- Teleworked every other week during the 2020-2021 COVID-19 situation.
- Use ticketing systems, and other types of documentation.
- User and Microsoft OS migration.

12/2021 - Present Personal Time & Education
08/2021 - 11/2021 Covid-19 & Recovery

Computer Support

The following jobs were secured through contract agencies.

09/03/2019 - 06/17/2021	US Army Corps of Engineers – Kansas City, MO
08/27/2018 - 03/29/2019	IRS – Kansas City, MO
05/19/2017 - 04/27/2018	Kansas City Star - Kansas City, MO
02/20/2017 - 05/03/2017	Sprint - Overland Park, KS
06/06/2016 - 07/22/2016	Harley Davidson - Kansas City, MO
01/13/2016 - 01/29/2016	Lee Jeans - Merriam, KS
07/20/2015 - 10/21/2015	Reko Market Direct – Blue Springs, MO
09/10/2014 - 02/12/2015	Children's Mercy Hospital - Kansas City, MO
02/24/2014 - 04/25/2014	Saint Luke's Hospital - Kansas City, MO

Production, Tech Maintenance & IT Support

08/27/1992 – 01/24/2014 **H&H Color L A B** – Raytown, MO

Education

Ongoing

Self-Educated - Books, hands-on and Online

PC Hardware, Software, Networking, etc.

Linux Mint/Cinnamon

New Horizons - Overland Park, KS

CompTIA A+ CE

Electronic Computer Programming Institute - Kansas City, MO

Computer Programming

Electronics Institute – Kansas City, MO

Electronics

Lathrop High School – Fairbanks, Alaska

Graduated

US Air Force Veteran

Honorable Discharge

The most updated version is available at:

<http://www.dajonline.net/resume>

Updated 9/17/2025